

Wrong Size? Changed Your Mind? No Problem!

- Return item(s) within **60 days** of your order
- Item(s) must be in new condition and not worn
- Return item(s) in the original or similar packaging

## RETURN INSTRUCTIONS

- 1** Fill out the Return & Exchange form on the back
- 2** Print a return label online at **PINTORANCH.COM/RETURNS**  
**\$10** will be deducted from your refund to cover shipping.  
*Boots & Exchanges are always FREE and will not be deducted.*
- 3** OR return the item yourself to: **Pinto Ranch**  
**Attn: Internet Returns**  
**1717 Post Oak Blvd**  
**Houston, TX 77056**

## FREE RETURN SHIPPING ON ALL BOOTS

We believe the right fit is the most important – for this reason we will cover the shipping on all boot returns and exchanges. Simply print a label online at PINTORANCH.COM/RETURNS to send your boots back. Please use the original shipping box or similar and not the bootmaker box to avoid theft. We will cover the shipping back to you as well on any exchanges.

## CAN I RETURN MY ORDER AT A PINTO RANCH LOCATION?

Of course! Just bring a copy of your receipt to one of our locations in Houston, IAH, Dallas or Las Vegas. If you need another copy, contact us and we'll send it via email.

*For questions regarding returns and exchanges, please email us at STORE@PINTORANCH.COM or call toll-free at 800.393.8001*



## RETURNS & EXCHANGES

### CONTACT INFORMATION:

Name: \_\_\_\_\_

Order #: \_\_\_\_\_ Phone #: \_\_\_\_\_

### REASON FOR RETURN:

\_\_\_\_\_  
\_\_\_\_\_

### RETURN PREFERENCE:

Exchange for:

Refund

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### THE FINE PRINT

*We reserve the right to refuse a return on any product that is not in resalable condition or otherwise falls outside of our terms and conditions. Pinto Ranch is not responsible for return shipping costs, on merchandise other than boots, unless prior authorization is given.*